### **5-STAR SERVICE EXPERIENCE**

We are committed to providing exceptional service.



**Everything Under One Roof** Whether you have a plumbing, heating, cooling, drain cleaning or electrical project, we can help!

#### **Dedicated to Top-Quality Customer Service**

A friendly customer service representative will answer your call or online request and schedule an appointment that is convenient for you.



#### **Top-Notch Professionals**

Our technicians are licensed, highly trained, and dedicate over 100 hours a year to training in their field. We wear shoe covers, keep you informed throughout the process, and do a thorough cleanup before we leave.



#### **Up-Front Pricing**

You will receive the price before we begin work and we will give you options so you can make a wise decision for you and your family.



#### **Comprehensive Warranties**

We take pride in using high guality parts and equipment, utilizing the most current technologies. All repairs receive a 1-year warranty, and installations up to 10-years.



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service.

#### **100% Satisfaction Guarantee**

If at any time you are not satisfied, we will work with you to make it riaht.

**Over 120 Years of Experience** Proudly serving since 1904, we are a locally owned, 2nd generation family business, led by women and a veteran, committed to professional





**PLUMBING • HEATING • COOLING DRAIN CLEANING • ELECTRICAL** 

1184 Enterprise Road East Petersburg, PA 17520 P: 717.393.3630

LPHSERVICE.COM

License PA013991

## SERVICE PARTNER PLAN **MEMBERSHIP**

717.393.3630 LPHSERVICE.COM

#### SERVICE PARTNER PLAN BENEFITS

# As a member, you receive exclusive benefits on all of our services.

#### Peace Of Mind System Checks

We will assess your home's systems to ensure they are in a safe operating condition. You will receive a detailed report of our findings and we will explain any concerns.

#### **15% Discount**

Off non-member pricing on all repairs and services.

#### **Reduced Dispatch Charge**

Receive the same discounted dispatch charge during normal and after hours.

#### **Priority Service**

You are our top priority! Your job will be scheduled ahead of non-members with similar call types. After-hours service is reserved for members only.

#### **No After Hour Repair Rates**

If you are in need of emergency service, you will receive the same quality service at no additional charge.

#### **Transferable**

Your Service Partner Plan membership can be transferred to your new home or to the home you are selling.



#### ONE GREAT PLAN COVERS ALL OF YOUR HOME SERVICE NEEDS

#### For Only \$14.95\* Per Month Includes Up To 4 Visits Per Year

#### Heating System & Air Conditioning System & Safety Check

- · Check burners, cad cell and primary control
- Inspect heat exchanger surface condition
- Inspect/camera pilot assembly
- Carbon monoxide safety check
- Check thermostat operation
- Check condensate drain
- Check capacitors, relays and contactors
- Test for proper amperage draw of motors
- Check compressor
- Check refrigerant charge
- · Check and replace standard filter
- Check indoor air quality systems
- · Check for any hazardous conditions

#### Plumbing & Water Conditioning System & Safety Check

- Check and tag emergency shut-offs
- · Complete check of water and drain lines
- · Check all fixtures and faucets for leaks
- · Check home water pressure
- Flush tank-style water heater (if applicable)
- Inspect washing machine hoses
- Test water hardness
- Inspect sump pump
- Check garbage disposal
- Dye test toilets
- Check for any hazardous conditions

#### **Electrical System & Safety Check**

- · Check main electrical panel
- · Check voltage at breakers and fuses
- · Check wiring and tighten connections
- Check all grounding
- Inspect the outside meter/service cable
- Check surge protection
- · Test smoke and carbon monoxide detectors
- Test all GFI receptacles
- · Check all outlets and switches
- Inspect exhaust fans
- Check amp draws
- Check for any hazardous conditions
- \* Covers (1) Complete Heating & Cooling System
- \* Add on \$5.95 per month for each additional heating & cooling system.

#### JOINING IS EASY

- **Options to Enroll:**
- Ask your Service Professional at time of service.
- Call 717.393.3630.
- Scan the QR code.



#### GET NOTIFIED OR SCHEDULE ONLINE-YOUR CHOICE!



We'll contact you when it's time to schedule your checks. Or scan the QR code to schedule online.



